

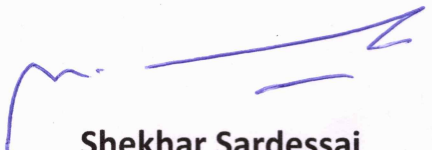
QUALITY POLICY

The executive management of the organization is committed to the development and improvement of the Quality Management System and continually improves its effectiveness. In this connection, Kineco has adopted the following Quality Policy.

“Through a strategy of Process Orientation, Continuous improvement and with the Proactive involvement of all the stakeholders, Kineco Limited is committed to provide the highest value to the customer and enhance its overall business performance & Customer Satisfaction”

Kineco aims to achieve the above commitment through the following actions:

- ❖ By properly understanding and keeping the requirements of customers in Railway industry and others, using Fiberglass Reinforced Products in main focus and by proactively communicating with them, Kineco’s progress on their projects and retrofit activities,
- ❖ By continuously evaluating and adopting efficient business and technical processes leading to continuous improvement and cost effective operations,
- ❖ By periodically evaluating and upgrading current vendors and by developing competitive new vendors,
- ❖ By training and harnessing the full potential of all the employees,
- ❖ By analysing the business risks and potential failures and taking appropriate preventive actions at various levels to mitigate these risks, and keep overall performance under control,
- ❖ By meeting the necessary Statutory and Regulatory requirements & adherence to Quality Management Systems Processes & Procedures.



Shekhar Sardesai

Managing Director

Date: 23/ 12/ 2022

QUALITY OBJECTIVES

TO ENSURE:

- **CUSTOMER SATISFACTION**
- **QUALITY CULTURE**
- **ON-TIME DELIVERY**
- **CONTINUAL IMPROVEMENTS**
- **EMPLOYEE SATISFACTION**

Date: 23/ 12/ 2022


Shekhar Sardesai

Managing Director